



915 Main St Wilmington, Ma 01887
978-737-3333 Jason@HooverElectrical.com

GENERAC GENERATOR PREVENTIVE MAINTENANCE SERVICE AGREEMENT

Date: \_\_\_\_\_

CUSTOMER NAME \_\_\_\_\_

CUSTOMER ADDRESS \_\_\_\_\_

CUSTOMER PHONE # \_\_\_\_\_ CELL # \_\_\_\_\_

E-MAIL ADDRESS \_\_\_\_\_ FAX \_\_\_\_\_

GENERATOR MODEL# \_\_\_\_\_ SERIAL # \_\_\_\_\_

Service will be performed semi-annually as outlined on page 2 of this agreement.

Price:

Table with 2 columns: Maintenance Agreement type and Price. Includes options for 1 Year (\$329.00), 2 Year (\$599.00), and 3 Year (\$849.99) agreements. Note: Now offering MobileLink remote generator monitoring for \$ 8.99 Monthly.

All additional maintenance or repairs will be subject to standard service rates.

I accept and agree to the maintenance agreement term selected above as detailed on page 2 of this agreement.

Customer Acceptance Signature \_\_\_\_\_

Date \_\_\_\_\_

TERMS: Hoover Electrical agrees to provide the maintenance services described on page 2 for the period commencing upon payment of the charges set forth above and continuing for the one or two or three year Term selected by Customer. This Agreement will renew automatically for additional terms of one year each unless terminated by written notice at least 30 days prior to the end of the then current Term. This Agreement covers only the routine maintenance services specified on page 2. All required Parts and additional labor not covered by Manufacturer's warranty will be supplied at additional cost. All work will comply with manufacturer's guidelines and be performed in a professional manner and Hoover Electrical agrees to correct any non-conforming services provided hereunder promptly. Hoover Electrical disclaims all other warranties, express or implied. Customer agrees that in no event shall Hoover Electrical be liable for indirect, consequential, special, exemplary or incidental damages of any kind arising out of this Agreement.

Form of Payment

Form with fields for Amount Paid, Cash/Check selection, Date Paid, Visa/MC, Name on Card, Security Code, and Approval.



**PREVENTIVE MAINTENANCE SCHEDULE**  
Air Cooled

I -Inspect                      C- Clean                      R- Replace

|  | Year 1   |          | Year 2   |          | Comments                    |
|--|----------|----------|----------|----------|-----------------------------|
|  | 1st Half | 2nd Half | 1st Half | 2nd Half |                             |
| <b>FUEL</b>                                      |          |          |          |          |                             |
| Fuel Lines and connections                       | I        | I        | I        | I        |                             |
| Flexible Fuel Line                               | I        | I        | I        | I        |                             |
| <b>LUBRICATION</b>                               |          |          |          |          |                             |
| Oil Level  | I        | I        | I        | I        |                             |
| Oil (5w - 30 synthetic)                          |          | R        |          | R        | Every 200 Hours or Annually |
| Oil Filter                                       |          | R        |          | R        | Every 200 Hours or Annually |
| <b>COOLING</b>                                   |          |          |          |          |                             |
| Enclosure louvers                                | I / C    | I / C    | I / C    | I / C    |                             |
| <b>GENERAL CONDITION</b>                         |          |          |          |          |                             |
| Vibration, noise, leakage, temp                  | I        | I        | I        | I        |                             |
| <b>BATTERY</b>                                   |          |          |          |          |                             |
| Remove corrosion, ensure dryness                 | I / C    | I / C    | I / C    | I / C    |                             |
| Clean and tighten battery terminals              | I / C    | I / C    | I / C    | I / C    |                             |
| Check charge state                               | I        | I        | I        | I        |                             |
| Electrolyte level***                             | I / R    | I / R    | I / R    | I / R    |                             |
| <b>BATTERY CABLE</b>                             |          |          |          |          |                             |
| Remove corrosion, clean & tighten                | I        | I        | I        | I        |                             |
| <b>OUTSIDE ENCLOSURE</b>                         |          |          |          |          |                             |
| Apply conditioner and wax                        | C        | C        | C        | C        |                             |
| <b>ENGINE AND MOUNTING</b>                       |          |          |          |          |                             |
| Air cleaner***                                   |          | I / R    |          | I / R    |                             |
| Spark plugs(s)***                                |          | I / R    |          | I / R    |                             |
| Apply corrosion inhibiting spray to engine parts | I        | I        | I        | I        |                             |
| <b>EXTERNAL CONNECTION BOX</b>                   |          |          |          |          |                             |
| Tighten terminals                                | I        | I        | I        | I        |                             |
| Check for proper operation                       | I        | I        | I        | I        |                             |
| Check control wiring connection                  | I        | I        | I        | I        |                             |
| <b>ELECTRICAL SYSTEMS</b>                        |          |          |          |          |                             |
| No load output voltage                           | I        | I        | I        | I        |                             |
| Line to line - 240volts                          | I        | I        | I        | I        |                             |
| Line to neutral - 120volts                       | I        | I        | I        | I        |                             |
| Line to ground - 120volts                        | I        | I        | I        | I        |                             |
| Grounding conductor                              | I        | I        | I        | I        |                             |
| Earth ground                                     | I        | I        | I        | I        |                             |
| DC control fuse                                  | I        | I        | I        | I        |                             |
| Battery charger fuse                             | I        | I        | I        | I        |                             |
| Auto/off/manual switch                           | I        | I        | I        | I        |                             |
| Levelness of generator                           | I        | I        | I        | I        |                             |

\*\*\* Replace as necessary



**PREVENTIVE MAINTENANCE SCHEDULE**  
Liquid Cooled

I -Inspect      C- Clean      R- Replace

|  | Year 1   |          | Year 2   |          | Comments |
|--|----------|----------|----------|----------|----------|
|  | 1st Half | 2nd Half | 1st Half | 2nd Half |          |
| <b>FUEL</b>                                      |          |          |          |          |          |
| Fuel Lines and connections                       | I        | I        | I        | I        |          |
| Flexible Fuel Line                               | I        | I        | I        | I        |          |
| <b>LUBRICATION</b>                               |          |          |          |          |          |
| Oil Level  | I        | I        | I        | I        |          |
| Oil (5w - 30 synthetic)                          |          | R        |          | R        |          |
| Oil Filter                                       |          | R        |          | R        |          |
| <b>COOLING</b>                                   |          |          |          |          |          |
| Enclosure louvers                                | I/C      | I/C      | I/C      | I/C      |          |
| <b>GENERAL CONDITION</b>                         |          |          |          |          |          |
| Vibration, noise, leakage, temp                  | I        | I        | I        | I        |          |
| <b>BATTERY</b>                                   |          |          |          |          |          |
| Remove corrosion, ensure dryness                 | I/C      | I/C      | I/C      | I/C      |          |
| Clean and tighten battery terminals              | I/C      | I/C      | I/C      | I/C      |          |
| Check charge state                               | I        | I        | I        | I        |          |
| Electrolyte level***                             | I/R      | I/R      | I/R      | I/R      |          |
| <b>BATTERY CABLE</b>                             |          |          |          |          |          |
| Remove corrosion, clean & tighten                | I        | I        | I        | I        |          |
| <b>OUTSIDE ENCLOSURE</b>                         |          |          |          |          |          |
| Apply conditioner and wax                        | C        | C        | C        | C        |          |
| <b>ENGINE AND MOUNTING</b>                       |          |          |          |          |          |
| Air cleaner***                                   |          | I/R      |          | I/R      |          |
| Spark plugs(s)***                                |          | I/R      |          | I/R      |          |
| Apply corrosion inhibiting spray to engine parts | I        | I        | I        | I        |          |
| <b>EXTERNAL CONNECTION BOX</b>                   |          |          |          |          |          |
| Tighten terminals                                | I        | I        | I        | I        |          |
| Check for proper operation                       | I        | I        | I        | I        |          |
| Check control wiring connection                  | I        | I        | I        | I        |          |
| <b>ELECTRICAL SYSTEMS</b>                        |          |          |          |          |          |
| No load output voltage                           | I        | I        | I        | I        |          |
| Line to line - 240volts                          | I        | I        | I        | I        |          |
| Line to neutral - 120volts                       | I        | I        | I        | I        |          |
| Line to ground - 120volts                        | I        | I        | I        | I        |          |
| Grounding conductor                              | I        | I        | I        | I        |          |
| Earth ground                                     | I        | I        | I        | I        |          |
| DC control fuse                                  | I        | I        | I        | I        |          |
| Battery charger fuse                             | I        | I        | I        | I        |          |
| Auto/off/manual switch                           | I        | I        | I        | I        |          |
| Levelness of generator                           | I        | I        | I        | I        |          |

\*\*\* Replace as necessary